



Presgo AI Terms of Service

Last Updated: 10 April 2026

Your use and access of the Presgo Artificial Intelligence ("Presgo AI") services and features is governed by the Presgo Terms of Service (available at www.presgo.com/ai-terms-of-service/) as well as these Presgo AI Terms of Service ("AI Terms"). These AI Terms shall be supplementary to the Presgo Terms of Service, and any terms used herein shall have the same meaning as in the Presgo Terms of Service unless otherwise stated. By using Presgo AI, you acknowledge that you have read, understood, and agreed to be bound by these AI Terms.

Presgo AI means the machine and artificial intelligence powered features and functionalities of Presgo Services. Certain Presgo AI features are included to your subscription by default, while others are available as add-ons.

1. CHANGES TO THESE TERMS

1.1 We may introduce new Presgo AI features and functionalities from time to time that may change these terms. When doing so, we may modify these AI Terms. We may notify you via the Services and/or by email to the email address associated with your account. Notice of other changes may be provided on the Site or related Presgo blogs. We therefore encourage you to check the date of these AI Terms whenever you visit the Site to see if these AI Terms have been updated.

2. ACCESS TO PRESGO AI SERVICES

2.1 You may use Presgo AI on a non-exclusive, non-transferable basis, solely in strict compliance with these AI Terms and all applicable laws. You agree that you are responsible for ensuring that your use of Presgo AI complies with all applicable laws. You do not obtain any other right or interest in Presgo or the Services.

3. AI CONTENT (INPUT AND OUTPUT)

3.1 You may provide information to be processed by Presgo AI ("Input") and receive output generated based on the Input ("Output"). For the avoidance of doubt, you and us acknowledge that you own both the Input and Output. We shall claim no ownership rights or title over the Input and the Output.

3.2 You are responsible for all Input and warrant that you have the right, license, and permission over the Input you provide.

3.3 You agree that any Output generated through Presgo AI is done at your sole risk. You may use the Output only for lawful and legal purposes, and in accordance with these AI Terms.

4. ACCURACY AND WARRANTY

4.1 You acknowledge that we do not guarantee accuracy of any Output produced by Presgo AI. Given that AI technology is constantly evolving, use of Presgo AI in some situations may result in incorrect Output that does not reflect the action generated. You acknowledge that you shall evaluate the Output generated for accuracy and correctness and shall not rely on Presgo AI to do so.

4.2 No Output from Presgo AI shall create any warranty. Presgo AI and its Output is provided on "as-is" and as "available basis". You agree that any Output generated by Presgo AI is done at your sole risk. They are intended for general informational purposes only and should not be relied upon as a substitute for professional advice. You are solely responsible for evaluating the accuracy, completeness, and suitability of any Output for your use.

4.3 The Output does not constitute as legal, financial, environmental compliance auditing or any other compliance auditing. You shall and have the sole responsibility to verify the Output before submitting them to any regulatory body for compliance purposes.

4.4 The Output is generated by AI and are provided on a non-exclusive basis. Output may be similar to or identical to content generated for other users or third parties. We make no representation that any Output will be unique or free from similarity to content produced for other users or third parties.

5. ACCEPTABLE USE POLICY

5.1 You, including any End Users, hereby represent and warrant that you will not use Presgo AI to:

- Violate any applicable law or regulation;
- Generate, promote, or facilitate illegal activities, including fraud, money laundering, or exploitation;
- Generate content that is threatening, abusive, harassing, defamatory, or otherwise harmful to individuals or groups.
- Generate false or misleading information presented as fact;
- Impersonate any individual or organization without authorization;
- Manipulate, deceive, or exploit individuals, including through social engineering, phishing, or coercive practices.
- Provide medical, legal, financial, or other regulated professional advice where such use is restricted by law or requires professional licensing;
- Make or support decisions that produce legal or similarly significant effects on individuals without appropriate human oversight, safeguards, or authorization.
- Generate content that promotes violence, self-harm, terrorism, or extremist ideologies;
- Generate sexually explicit content involving minors or otherwise unlawful sexual content;
- Promote discrimination, hatred, or harassment based on protected characteristics.
- Attempt to reverse engineer, extract, probe, or infer the underlying models, algorithms, or training data;
- Circumvent, disable, or interfere with any technical limitations, safeguards, monitoring, or content controls;
- Use automated or high-volume requests to overload, disrupt, or degrade the AI features or related systems.
- Use AI-generated outputs to develop, train, fine-tune, or improve any machine learning or artificial intelligence models outside of the Services;
- Aggregate outputs in a manner intended to replicate or compete with the Service or its AI capabilities.
- Process personal data without a valid legal basis under applicable data protection laws;
- Submit Personal Data that is excessive, irrelevant, or unnecessary for the intended purpose;
- Process special categories of personal data (such as health, biometric, or other sensitive data) unless expressly permitted under the Agreement and applicable law;
- Use AI features to identify, profile, or track individuals in a manner that violates privacy or data protection laws.
- Attempt to gain unauthorized access to systems, accounts, or data;

5.2 You shall ensure that you, and your End Users, do not use Presgo AI for any purpose falling within the categories of “high-risk AI systems” set out in Annex III of the EU Artificial Intelligence Act (as amended from time to time) (“EU AI Act”), irrespective of whether the EU AI Act applies in your jurisdiction. Any breach of this obligation shall be subject to the indemnity provisions under Clause 17(b) of the Presgo Terms of Service.

5.3. Presgo AI is provided for reasonable use consistent with its intended purpose. We reserve the right to suspend or stop the service at any time, without prior notice, if usage exceeds reasonable limits or if there is suspected violation of the AI Terms.



6. DEVELOPMENT AND AI TRAINING

6.1 We do not use your Input or Output for AI training by default. If you specifically request custom AI training for certain Presgo AI features, you agree to grant us consent to use your Input and Output solely for:

- (a) maintaining, optimizing, and fine-tuning the requested AI features; and
- (b) performing the agreed-upon custom AI training, for the duration necessary to achieve these purposes.

7. LIABILITY

7.1 Our liability in relation to Presgo AI shall be subject to clause 17 of the Presgo Terms of Service.

8. SERVICE LEVEL TERMS NOT APPLICABLE

8.1 Notwithstanding anything to the contrary in your Contract or any service level agreements, any service downtime of Presgo AI shall not be included in the service availability or downtime calculations.

9. USE OF THIRD PARTY TECHNOLOGIES

9.1 Presgo AI incorporates AI third party technologies in the provision of services. By using Presgo AI, you acknowledge that data and content submitted may be processed by these third-party service providers and you agree to comply with the applicable usage restrictions and safeguards set forth in this Agreement.

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